Our Mission

To create and sustain a campus of individual and shared resources to meet the challenges of successful aging.

Our Vision

To become a collaborative campus of comprehensive services and creative opportunities for older adults and those who care about them.
Dear Friends,

In a rapidly changing world, Fairhill is creating new paradigms for how a non-profit organization can do business. From facilitating collaborations with managed care systems, to welfare reform affecting grandparents raising their grandchildren, planning an Internet resource network for caregivers, and creating a peaceful haven for older adults to address meaning-of-life issues, Fairhill is a source of integrated vision for the community.

As organizations consolidate their efforts and resources to continue providing effective service delivery, Fairhill serves as a convener and facilitator for sharing innovative ideas and forging new links in the community. Fairhill responds to market challenges with new models of service provision to address the needs of the individuals it serves.

Among our recent results, the past year's growth in campus organizations was marked by the arrival of I.D.E.A.S. (Innovative Designs in Environments for an Aging Society), and the Maple Heights Adult Training Center, as well as the expansion of the Alzheimer's Association.

In 1996, the Fairhill Board of Trustees solidified its strategic plan and commitment to a quality continuum of care for older persons, their caregivers and professionals who care about them. The financial and volunteer support of people like you is key to Fairhill's continuance of vital services. Your financial stewardship and contribution of volunteer time is deeply appreciated.

Fairhill Center for Aging remains committed to both facilitating inter-agency collaborations by providing an integrated campus and physical plant, and to creating dynamic, meaningful programs that push the envelope outward on service for our elders and empowerment of their loved ones to access and provide that care.

William F. Gates
President

Stephanie J. Fall Creek, D.S.W.
Executive Director
An Anchor for the Community

In 1996, Fairhill navigated the complex balance between its service role involving people and programs, and the physical environment that enhances an integrated campus. In achieving that goal, a new conference area was created on the fourth floor to facilitate collaborative efforts by and among campus organizations, as well as the broader community of Greater Cleveland's aging network. The master conference room serves many purposes - from board retreats to performing arts concerts - even family community events. Smaller suites are conducive to meetings for neighborhood groups such as the Kiwanis Club of Shaker Square, the Friends of Fairhill membership organization and the RSVP Players.

In reaffirming the mission, the Fairhill Board of Trustees solidified its strategic plan in Fall 1996.

The Board of Trustees' strategic planning process identified key goals for 1997-98, including the finalization of a business plan to assure ongoing financial viability for property operations; the creation of a master menu for programs and services to bring to the campus; and the preparation of a development strategy to address capital improvement needs and program support. Balancing opportunities for campus growth and the need for operating stability will require the ongoing support of individual, corporate and foundation members of our philanthropic community.

In addition to an update of the mission and vision, the Board of Trustees created the Nominating Committee to bring new trustees with the diverse areas of expertise needed to propel Fairhill into the future. From the April 1996 Board Retreat followed a series of action plans to enhance visibility in the community, and to establish relationships that strengthen volunteer, financial and community support for Fairhill's long-term success in delivering programs and services, developing the campus, and governing and developing resources for the future.
As Fairhill has grown, so too, have founding campus organizations such as the Alzheimer’s Association. In January 1996, the Greater Cleveland Chapter was presented the Arnold L. Heller Memorial Award at the 89th Annual Meeting of Menorah Park Center for the Aging. New educational programs were started, as well as social programs for diagnosed elders and their families.

The Association continued to provide public education about Alzheimer’s disease and related disorders through its newsletter and other informational publications, as well as responding to 1,330 information inquiries. Family assistance and services also met individual needs through plan-of-care sessions for 140 families, and the Safe Return program, 24-hour Helpline, on-line computerized support, and 35 support groups in Northeast Ohio’s five-county area. Seven hundred fifty volunteers generously gave their time and talent to provide office, Helpline and Speaker’s Bureau support, in addition to serving on the Board of Trustees, leading support groups and writing for the Association’s newsletter.

Another campus development included the initiation of foodservice operations through the Top of the Hill Cafe and Catering. The once drab employee lunchroom of the former state psychiatric hospital was transformed into a bright and friendly gathering place for older adults, campus volunteers and staff, and the immediate neighborhood served by Fairhill. An additional dining area also was added to accommodate catered breakfast or lunch gatherings. In-house catering provides a range of menus for meetings involving simple refreshments to elaborate dinners.
Providing a Friendly Port

In 1988, the Fairhill campus became a national model unlike any other in the country for serving older adults, family caregivers and professionals who care about them - designed in a way that would provide the kind of “one-stop shopping” for services that are now popular in retirement communities and large health care systems.

Since the initial renovation of the former U.S. Marine Hospital, occupancy of the main building on the 9.5-acre campus has grown from four organizations to nearly 20 service providers.

Among them, I.D.E.A.S. (Innovative Designs in Environments for an Aging Society) joined Fairhill in January 1996. I.D.E.A.S.’ mission is to eliminate barriers - physical, social and organizational - to enhance the quality of life for older persons, particularly those who suffer from dementia or other disabilities. I.D.E.A.S. expanded its consulting internationally to locations such as Canada and Australia, and continued to present at conferences throughout the United States. Its work has been featured in several articles about home modifications for the frail and impaired elderly.

Also adding to the diversity of people served by Fairhill, the Maple Heights Adult Training Center located its elder group on the campus to participate in regular offerings such as Gentle Yoga, “Friday Flicks” movies, art classes of the Art Studio and volunteering in Fairhill’s Fall Festival. Under the auspices of the Cuyahoga County Board of Mental Retardation and Developmental Disabilities, Maple Heights seniors also increased their independent participation in the Shaker Heights Luncheon Series. New staff member Joan Clark joined as habilitation assistant, bringing over 20 years experience in working with individuals who have mental retardation and/or developmental disabilities.
Collaboration between the University Alzheimer Center and the Alzheimer's Association Greater Cleveland Area Chapter resulted in a special feature on its Alzheimer Disease Support Center for the May 1996 issue of Wired magazine. The ADSC provides on-line support group and information for caregivers of the diagnosed. Both organizations received National Infrastructure Awards for excellence in the use of information technology to build community.

An introduction to the Americorps City Year Cleveland program, a bicentennial legacy project of the city of Cleveland, yielded fresh energy and regeneration to the Fairhill campus. Youths ages 17 to 23 participated in several “do-it-in-a-day” projects that enhanced the physical environment of the Fairhill campus, including participation in the 1996 Fall Festival, further renovation of the main building's fourth floor area and grounds beautification.

The Western Reserve Geriatric Education Center continued to provide professional educational opportunities for geriatric and gerontology practitioners. Its award of a grant from the Hartford Foundation allowed the development and implementation of interdisciplinary team training among professionals in medicine, nursing, social work and related disciplines.

The BRI Board of Trustees approved its 1996-98 Strategic Plan that includes guidelines for the development of Benjamin Rose Place, a 22-acre property adjacent to Fairhill. Benjamin Rose Institute continued the construction of its new nursing home at Benjamin Rose Place. Kethley House was named in honor of the visionary leadership of Dr. Alice J. Kethley, Executive Director. It is anticipated that increased interaction between BRI and Fairhill will facilitate greater companionship and services for the frail elders served at Kethley House, and the sharing of time and talents by volunteers from Fairhill.

In 1996, the BRI Community Services Division received an Excellence in Community Service Award from the Association of Ohio Philanthropic Homes and Housing for the Aging. Among its specialized services is the Adult Day Program, which attended to the emotional needs of 466 older individuals through its Mental Health Program.

Also a winning enhancement to the campus, the BRI library received the 1996 Jennifer B. Langston Community Service Award from the Alzheimer's Association Greater Cleveland Area Chapter. The library provides campus organizations, students and the community-at-large with a rich multi-media collection for research support.
Major initiatives of the Golden Age Centers of Greater Cleveland strengthened the continuance of community-based services for older Americans. Advisory councils at all centers were established and/or strengthened, and a new national client tracking system was implemented.

The GAC doubled its home-delivered meal truck fleet and provided 525 home-delivered meals per day to Cleveland neighborhood elders. A completed merger with First United Methodist Church allows for expanded service delivery, and a new program in partnership with the Cleveland Metropolitan Housing Authority - Housing Plus - provides more community-based services to the elderly.

Community outreach highlights included the publication of the Golden Resources Directory, a feature article in Crain's Cleveland Business magazine and increased radio and television coverage of the Golden Age Centers. A significant endowment gift received by the GAC will facilitate its long-term development and continued quality of services for Cleveland’s elders.

University Hospitals Health System, Inc. entered into significant affiliations that will enhance its outreach and service to older adults. The acquisition of Bedford Medical Center and Geauga Regional Hospital has expanded its geriatric and home health services base. In addition, more collaborative programming for seniors was implemented with neighborhood institutions, particularly through the UHC/CMHA Wellness Initiatives led by Director Theresa Coaxum.

The University Alzheimer Center at Fairhill, a joint effort of University Hospitals of Cleveland and Case Western Reserve University, reached the milestone of its 1,000th volunteer joining the Center’s research registry. Through the support of the Center’s research volunteers, the Alzheimer Center served as a test site for Aricept, the second drug approved by the U.S. Food and Drug Administration for use with Alzheimer’s patients.
Together with the Geriatric CARE Center and the Foley ElderHealth Center, quality of care for older patients was enhanced through the process of clinical assessment, research and education that the Geriatric CARE Center provides. The Geriatric Medicine Fellowship Program, with its administrative base at Fairhill, accepted four clinical and two research fellows in 1996, as well as a research fellow from Korea. The clinical fellows in the UH/VA program are board-certified or board-eligible in internal or family medicine.

The Claude D. Pepper Older Americans Independence Center (OAIC) of Case Western Reserve University was the national coordinator of the 1996 Pepper Annual Meeting held in Washington, D.C. Participants from the Pepper Centers at Duke University, Harvard, Yale, UCLA, University of Washington and other prestigious universities attended this meeting. Nine CWRU Claude D. Pepper OAIC Pilot Projects were given awards for their work in 1996, including investigators from CWRU, University Hospitals of Cleveland, the Cleveland VA Medical Center and MetroHealth Medical Center.

The Foley ElderHealth Center continued its screening and treatment of individuals with memory problems, particularly through the Memory and Aging Assessment Program (MAAP). Enhanced integration with managed care providers such as QualChoice and affiliated agencies within the UH system, such as University Home Care, allows greater accessibility for patients to maintain a continuum of care and wellness.

The University Alzheimer Center at Fairhill reached the milestone of its 1,000th volunteer joining the Center's research registry.
The successful model of the Intergenerational Resource Center attracted the interest of students from Japan...

...who observed and studied IRC programs and services, such as the intergenerational gardening project. Highlights of the “Grandma, Please” telephone reassurance program and grandparents support group also were featured in a comprehensive intergenerational manual - printed in Japanese. Participation in all three direct service programs of the IRC continued to grow, especially due to Ameritech’s continued support of the “Grandma, Please” program and the Martha Holden Jennings Fund grant for intergenerational gardening.

The growth of the IRC included support of the Abington Foundation towards the initial renovation of a vintage townhouse on the South Oval of the campus to provide expanded space for its activities.

A renewed celebration of Black History Month in February 1996 brought distinguished guest Adrienne Lash-Jones, an Oberlin professor, to the Fairhill campus. She addressed the significant contributions of the African-American citizens to the Northeast Ohio community. Music by representatives of area churches, performance poetry and colorful exhibits were the highlights of this special event.

The first ever Silver Images Film Festival came to Cleveland through Terra Nova Films of Chicago. “Celebrating Life” was the theme of this three-day premiere of films at various locations throughout Greater Cleveland that highlighted both positive images and the challenges of aging. Other collaborating organizations in
this joint effort included the Cleveland Cinematheque, the Cleveland Film Society, the Cleveland Museum of Art, other aging-related organizations, and with financial support from University Hospitals Health System, Inc., including QualChoice.

Fairhill's Fall Festival experienced new growth as over 600 older adults participated in a day of health and wellness demonstrations, arts, musical entertainment, and a wealth of information about available programs and services in health care, social services, governmental and municipal programs, volunteer opportunities, and more. Centerior Energy Corporation contributed support towards the sponsorship of lunches for 500 senior participants.

Among the Fall Festival highlights, The Art Studio sponsored the Golden Age Hobby Show which showcased the work of senior artists. Two client art shows brought family and friends together to celebrate creativity. Members of the Friends of Fairhill also participated in an art project, creating a beautiful commemorative quilt. "Making a Creative Connection" workshops attracted over 150 professionals to the Fairhill campus, and the Fairhill Art Studio served over 75 clients per week by providing art therapy services to elders and the disabled, including participants of Maple Heights Adult Training Center. WheelArt, painting with wheelchairs, also continued through the Art Studio at Valley Forge High School and Youth Challenge.

The Art Studio's annual benefit "Shake, Rattle & Roll" attracted over 1,600 attendees to the Rock and Roll Hall of Fame. New board members strengthened the Art Studio's continued presence on the Fairhill campus and in the community.
Navigating Towards a New Horizon

Access To The Arts continued to bring fine arts to older adults by inviting student performing artists of the Cleveland Institute of Music and the Cleveland Music School Settlement to senior centers, retirement communities and other venues.

In providing new venues of volunteer opportunities for older adults, the Retired and Senior Volunteer Program (RSVP) continued to maintain its satellite office at Fairhill, adding 13 new volunteers to campus community service. Additionally, RSVP recruited and supported 3,500 volunteers in 6,277 placements at over 200 agencies for a total of 615,000 hours of community service. They recruited, trained and placed 40 liaison volunteers who assist agencies through this new initiative.

The grand opening of the RSVP satellite office at the Carl B. Stokes Social Services Mall created additional opportunities for older adults to contribute meaningfully to the community. A volunteer tutoring program in Cleveland Public Schools provided the linkage between generations to promote mutual learning. Also during 1996, the special forum “Partnering: Getting Together for Our Own Good” featured Fairhill’s Executive Director Dr. Stephanie J. FallCreek as the keynote speaker, and attracted 126 professional staff. New board members strengthened RSVP’s leadership role in community service.
Treasuring Our Elders

Advancing Fairhill’s mission and vision would not be possible without the support of the volunteers who lead programs and services, support office administration and operations, and contribute their time and talents in myriad ways. In 1996, Fairhill volunteers donated over 10,000 hours of service through management of the Fairhill Lane Shops, a mini-branch of the Cleveland Public Library, intergenerational activities and other direct services for their peers.

The “Yes, I Can!” exercise program and Fairhill Fit Walkers were active, not only through their own activities but through outreach demonstrations to area community organizations such as the city of Cleveland’s Senior Day. Also active were the Friends of Fairhill, which offered special discounts to Fairhill services through its membership program. The Friends of Fairhill membership grew to over 200 members in 1996. The Friends also established Project ‘97, which raised funds for the Intergenerational Resource Center. Volunteers were recognized for their contribution to Fairhill in a special recognition luncheon in December.

On the recreational front, the Cleveland Congress of Bridge Clubs continued to hold its tournaments and games at Fairhill, including beginner’s duplicate bridge classes. This creative stimulation and friendly group atmosphere have added to the congeniality at Fairhill.
Successfully navigating the tides of social and economic change in our community presents challenges to Fairhill as an organization, just as adapting and adjusting to the lifelong aging process presents its own challenges to all of us.

The Benjamin Rose Institute and University Hospitals Health System, Inc., our founding partners, continue to encourage and assist Fairhill - as tenants, as financial supporters for capital improvements, and as collaborative partners in a variety of ventures focused on the future.

In addition to the corporate and foundation partners noted throughout these pages, Fairhill received significant support this year for future-oriented development from several others. The Cleveland Foundation, invested in our mission since Fairhill’s creation, awarded funding for the process needed to develop the plan for the Caregiver Resource Network. Anonymous benefactors provided planning and start-up funding for the Interfaith Center on Spirituality and Aging. The Donum Fund and the Britton Fund provided assistance to further the development of the Intergenerational Resource Center, including collaborative planning with Michael’s House for sharing the new IRC townhouse. Aetna, Inc. helped support an expansion of the wellness activities at Fairhill’s annual Fall Festival with its contribution. A telephone system donated by Lubrizol Corporation made possible a major upgrade of Fairhill’s communications, including future capacity to serve additional, multiple organizations on the system. The support received from individuals remains crucial to our future development. For example, the Fairhill Lane Shops have grown due to those who donate goods, expertise and time.

Perhaps the most unique, and sometimes most complex, of the navigational tools in Fairhill’s “chart room” are the other campus organizations. The course we chose in 1996 and our navigating plan for the future are based on the challenges and opportunities facing not only the campus organizations of today, but also those we envision as organizational partners for the next stage of campus development.
The support received from individuals remains crucial to our future development.
1996-97
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Vice-President

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J. Earl Williams, Jr., Esq.

Executive Director
Stephanie J. FallCreek, D.S.W.
1996 Financial Information

Revenues

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<td>Leases</td>
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Expenditures

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<td>Grants</td>
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Assets

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<td>Other current assets</td>
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<td>Property and equipment</td>
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<td>Loss, Accumulated depreciation</td>
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<td><strong>Total Assets</strong></td>
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<td><strong>$1,935,440</strong></td>
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Liabilities and Net Assets

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<td>Unrestricted net assets</td>
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<td>1,755,088</td>
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<tr>
<td><strong>Total liabilities</strong></td>
<td><strong>$2,144,936</strong></td>
<td><strong>$1,935,440</strong></td>
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*Fairhill Center for Aging is a not-for-profit corporation under section 501(c)(3) of the Internal Revenue Code and depends significantly upon gifts, grants, and contributions.

Information presented has been extracted from financial statements audited by Ernst & Young, LLP. Copies are available in the office of the Executive Director at 12200 Fairhill Road, Cleveland, Ohio.

*Includes generous contributions from The Benjamin Rose Institute and University Hospitals Health System, Inc., as well as individual gifts and grants.
In Appreciation of
Our Supporters

Fairhill wishes to express its continuing appreciation for financial and in-kind support provided by:
The Benjamin Rose Institute and University Hospitals Health System, Inc. and to the following
individuals**, corporations and foundations. We also recognize the ongoing support of our many
volunteers and the countless persons who, without mention, give to Fairhill. As always, we thank you.

Benjamin Rose Institute Library
Mrs. Karen M. Bensing
Mrs. Ruth O. Billington
Etta M. Black
Lucille Blackwell
Bernice Bode
Ted and Dorothy Bolla
Mrs. Evelyn Bondet
Mrs. Geradine Borges
Terry Boyarsky
Mr. Howard B. Bram
and Ms. Lynn Berg
Christine Branche
The Britton Fund
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Jean Brown
Lillie Brown
Leroy Brown
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Inea Bunyn
Robert L. and Viola Burt
Marjorie Byers
Carolyn B. Caldwell
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Patricia Calvo
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Rowena Garrett
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Mr. and Mrs. Victor Gelb
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Cleveland
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Ms. Judith Goodman
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Jessie Grant
Grey Pride
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Chester J. Gray
Geraldine Greinfeld
Mrs. Sally Griswol
Bertha E. Gross
Mrs. Mary Groves
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Levi Harris
Elizabeth Hartman
Lula Harvey
Mary B. Harvey
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Doris Jenkins
Cynthia V. Jenne
The Martha Holden Jennings Foundation
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Ethel L. Jones
Canda Jones
Maurice G. Jones
Evelyn D. Jones
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Beatrice Kaslahn
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Dr. and Mrs. Duke King
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Phyllis C. Koone
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Sondra Kraus
Mr. and Mrs. Gerrit C. Kuechle
Ewald Kundtz
Rita M. Labela
Ms. Elaine Lacy
Maxine LaLure
Sophie T. Lang
Dr. and Mrs. Roger Langston
Carol A. Lanphier
Velma Leigh
Mattie Theresa Leonard
Eleanor Letter
Pauline P. Lewis
Mrs. Belle Likover
Helen Littleton
Ms. Mildred L. Littman
Sarah Livingston
Lucius Lockert
Ted Long
Carole Longley
The Lubrizol Corporation
Louis and Bonnie Mack
Carolyn Mahler
Carrie Major
Marjorie A. Malcolm
Maple Heights Adult Training Center
Margaret McCarthy
Laura McCaulley
Milton and Mary McCoy
Annie McElroy
Mildred McFarland
Theodora T. McKee
Robert and Katherine McWilliams
Charles and Margaret Meacham
Dr. and Mrs. Michael A. Michael
Louis and Erma Minock
Ida Minello
Mr. and Mrs. Malachi Mixon III
Clara Moore
Barbara Morgan
Coreen Morris
Dr. Duncan Neuhauser
Sallie Newman
Mark Nolan
Darwin Noll
Katherine Nunley
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F. J. O'Neill Foundation
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Phoebe Pearson
Mr. and Mrs. James Pender
Sybil R. Penn
Josephine Petrovic
Ethel Phillips
Melvin Phillips
Patricia Pierce
Mrs. Ann O. Pinkerton
Mr. and Mrs. Charles Pinkerton
Cynthia Plagata
Lois Poll
Florence Pollack
Vedelle Hart Pollard
Dorothy Pope
Marshall Pope Jr.
Carrie Pope
Ms. Bonnie L. Porter
Mr. and Mrs. George Qua
QualChoice, Inc.
Mrs. Ella Quinntrell
Artlene A. Rak
Elizabeth Reseger
Retired and Senior Volunteer Program
Stephanie Richards
Rae Ritchie
Miriam W. Rivers
Reid Robbins
Olive Robinson
Dr. * and Mrs. Leonard Rome
Audrey Rose
Arlene Rosenberg
Jean D. Ryan
Anna Samsa
Dorothy Sanford
Mari Sato
Nellie Juanita Sawnders
Mr. and Mrs. Raymond Sawyer
Nikski Schemmer
Julia Schek
Mr. and Mrs. Elliott Schlang
Kenneth and Laurie Sewall
Kathleen Shaw
Geraldine V. Shell
Elizabeth Shelton
John Sherwin
Ellion Shumate
Margaret K. Silver
Glady's Sims
Robert J. Skeirr
Iving and Helen Skeist
Dr. Kathleen Smyth
Constance F. Speed
Cordelia Spencer
Thomasine Stewart
Mary Stone
Nancy A. Strick
Jon C. Stuckey
Margaret Satak
Mr. and Mrs. Seth Taft
Ms. Herta B. Talafcro
Geneva E. Talley
Diana Taylor
Eleanor W. Taylor
Jane R. Thomas
Alfreda Thompson
Mr. W. Hayden Thompson
Constance Thompson
Mr. and Mrs. Chilton Thompson
Elizabeth Torkos
Robert and Margaret Trevis
Sister Elizabeth Troha, O.S.U.
Kate Uhrli
Mr. and Mrs. Paul Unger
University Circle, Inc.
University Hospitals Health System, Inc.
Judith Van Kleef
Thomas Veh
Jeannette Ventura
Nancy Wadsorth
Bernice M. Walker
Mr. and Mrs. James C. Wallace
Mr. and Mrs. David Warshawsky
Dr. Sharon E. Washington
Ruth Watson
Gracie L. Watt
Anita P. Weaver
Marcia Westberg and Kenneth Singer
Lynn A. Wieland
Juanita N. Williams
Ms. Ruth Williams
Dorothy Wilson
Woodside Village of Bedford
Clemmie Wright
Charles H. Wright
Mr. and Mrs. Stephen Yavor
Luke R. and Doris Yeager
Carol T. Zsulya

**Includes 1996 Friends of Fairhill members
* Deceased
1997 Guide to Programs and Services of the Fairhill Campus Organizations

Many activities, organizations and services are located on campus, including:

**Adult Day Care**
- The Benjamin Rose Institute Day Program ........................................... 791-8001
- Maple Heights Adult Training Center ..................................................... 229-2563

**Architectural Consultation/Design**
- Innovative Designs in Environments for an Aging Society (I.D.E.A.S.) ............ 791-4648

**Arts Therapy**
- Access To The Arts (ATTA) ........................................................................... 791-4654
- Art Studio, Inc., Center for Therapy Through The Arts ............................... 791-9303

**Geriatric Education**
- Western Reserve Geriatric Education Center (WRGEC) ............................... 368-5433

**Health Care**
- Joseph M. Foley ElderHealth Center of University Hospitals ......................... 844-7242
- Geriatric CARE Center of University Hospitals and
  Case Western Reserve University School of Medicine ...................................... 844-7246
- UHC/CMHA Wellness Initiatives .................................................................... 844-6304
- University Alzheimer Center of University Hospitals and
  Case Western Reserve University School of Medicine ...................................... 844-7360

**Lifetime Enrichment of Fairhill Center for Aging**
- AARP Host Agency Services (Consumers/Income Tax Assistance/55 Alive Driving) 421-1350
- Chestnuts, Readables and Wearables - Resale Collectibles ............................... 421-1350
- Cleveland Public Library Mini-Branch .......................................................... 421-1350
- Fitness Is For Every Body Center .................................................................. 421-1350
- Gift Box - Newly Handcrafted Items .............................................................. 421-1350
- Intergenerational Resource Center (IRC) ...................................................... 421-1350
- Interfaith Center on Spirituality and Aging .................................................... 421-1350
- Lifetime Enrichment Center Programs and Activities ................................. 421-1350
- Legal Aid Society Appointments .................................................................... 421-1350
- Retired and Senior Volunteer Program (RSVP) .............................................. 721-5030 or 721-5065

**Living-At-Home/Community-Based Programs**
- The Benjamin Rose Institute Fairhill Community Office ............................... 791-0600
- Golden Age Centers of Greater Cleveland .................................................... 231-6500

**Resource Centers** (See also 'Self-Help Programs' and 'Lifetime Enrichment - IRC')
- The Benjamin Rose Institute - Gerontological Library ................................. 231-7230

**Self-Help/Snupport Programs**
- Alzheimer's Association .............................................................................. 721-8457 or 1-800-999-8457
- Care Call ....................................................................................................... 791-1100

**Conference Services**
- Fairhill Center for Aging ............................................................................ 421-1350
- Need more information? ................................................................................ 421-1350

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